

# Accommodation rules

Dear guests, welcome to our Hostel Kaplice / Hostel in Center Kaplice

We ask you to read and follow the accommodation rules below.

Guest accommodation:

- 1) Arrival to the hostel is from 11:00 a.m. (according to the agreement with the reception), leaving the room until 10:00 a.m.
- 2) The guest submits a valid identity document and enters it in the accommodation book.
- 3) The guest always receives the key from the main entrance and the room. The fine for the loss of keys is CZK 500.
- 4) The guest always pays the full amount in advance for the given period of stay according to the agreement. If it is a long-term rental, it is always paid the day before the end of the stay. If this does not happen, the receptionist has the right to evict the person without delay.
- 5) The guest is obliged to leave the accommodation unit no later than 10:00 a.m., unless otherwise agreed with the person called.
- 6) If the guest shows signs of the influence of addictive, narcotic substances or alcohol (assessment by the receptionist), he may not be accommodated.

## Rights and obligations of the accommodated

- 1) The room is handed over to the guest without defects, if the guest discovers any defect or failure during the stay, it is in his own interest to report this failure to the staff.
- 2) The guest uses the equipment of the rooms only for the purposes for which this equipment is intended and is fully liable for damage caused intentionally or negligently. In the event of intentional damage to the room or its pollution to such an extent that it cannot be rented again after cleaning, the guest pays the full fee for these days in cash in addition to the work required to repair the damage or pollution.
- 3) It is not allowed to use your own electrical appliances in the accommodation facility, and especially in the rooms. This prohibition does not apply to electrical appliances used for the personal hygiene of the guest (razors, hair dryers, etc.).
- 4) The operator is not responsible for things brought by the guest to the hostel. The operator is not responsible for damage to the guest's property, or theft of things left in freely accessible parts of the hostel.
- 5) There is free wi-fi connection in the whole hostel.
- 6) Smoking in the room is strictly forbidden under a fine of CZK 5,000.
- 7) The guest is obliged to turn off the lights and leave the key in person at the staff upon departure on the day of the end of the stay, unless otherwise agreed with the staff. If the guest intends to leave the hostel in the early morning, he is obliged to leave the key in the room of the pension upon departure.
- 8) Parking of guests' vehicles is possible in the parking lot in front of the hostel. The landlord is not responsible for any theft of the vehicle or things in it.
- 9) **In the period from 22.00 to 6.00 the guest is obliged to keep a night rest!**
- 10) The guest is obliged to comply with the provisions of these accommodation regulations. In case of gross violation, the accommodation facility has the right to terminate the guest's stay before the end of the agreed period without the need to return the cash difference.